



**SAMORDNINGSFÖRBUNDET**  
UPPSALA LÄN

**Sustainable collaboration through local collaboration groups in  
the county of Uppsala**

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# Purpose for collaboration agencies

- The individual should reach or improve their work ability
- Avoid unnecessary vicious circles or grey areas between authorities
- Develop well-functioning collaboration between authorities
- Achieve a more effective use of resources in the whole system

# Why collaboration agencies

- The organisation of public welfare is done through silos
- Sometimes individuals needs solutions that demand a more comprehensive view
- Authorities have different goals and missions
- Responsibility is sometimes muddled
- There are few economic incentives to collaborate

From  
where can  
I get help?

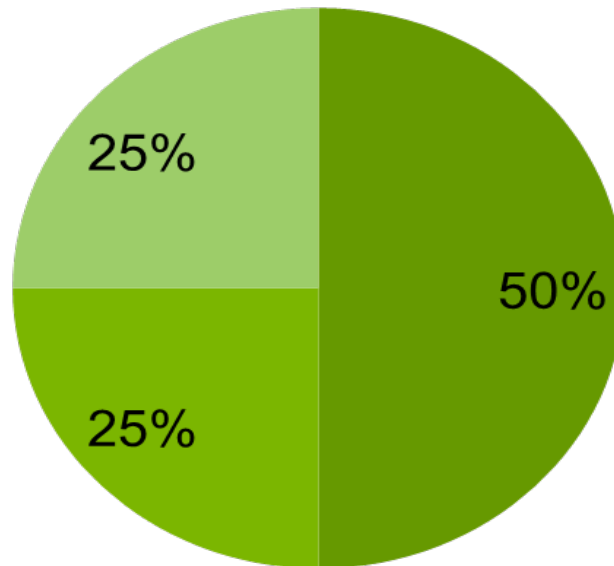


# Target groups

- Individuals in need of **coordinated** services from two or more of the organisations involved in the coordination agency
- There can be physical, psychiatric, social and/or vocational needs
- Identified locally
- Individuals between 16-64 years old

# Financing

The Swedish Social Insurance Office,  
including the Swedish public employment service 50%,  
Municipality 25%  
County Council 25 %



# Some history

- The law came in to effect January 1st, 2004
- There are collaboration agencies in more than 80 percent of our 290 municipalities in Sweden.
- The parts involved always have to be four :

*Swedish Social Insurance office*  
*Public Employment Service,*  
*County Council*  
*Municipality*

- It is voluntarily for the parts to have a collaboration agency

# Collaboration agency in the county of Uppsala

- Started in 2008
- All municipalities in the county=eight
- 11 ordinary board members
- One of the largest in Sweden concerning number of inhabitants=345 000 inhabitants
- Historically done through projects

# The board has switched focus

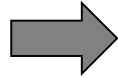
From projects with focus on the individual  
to:  
local collaboration groups.





# Different longterm effects

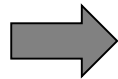
What types of effects do we reach with different ways of collaboration?



Perform collaboration by having focus on the individuals' rehabilitation

Operative collaboration

Wipe under a leaking tap



Perform collaboration on a structural level, change structures that can lead to effects in the future so the problem is solved once and for all

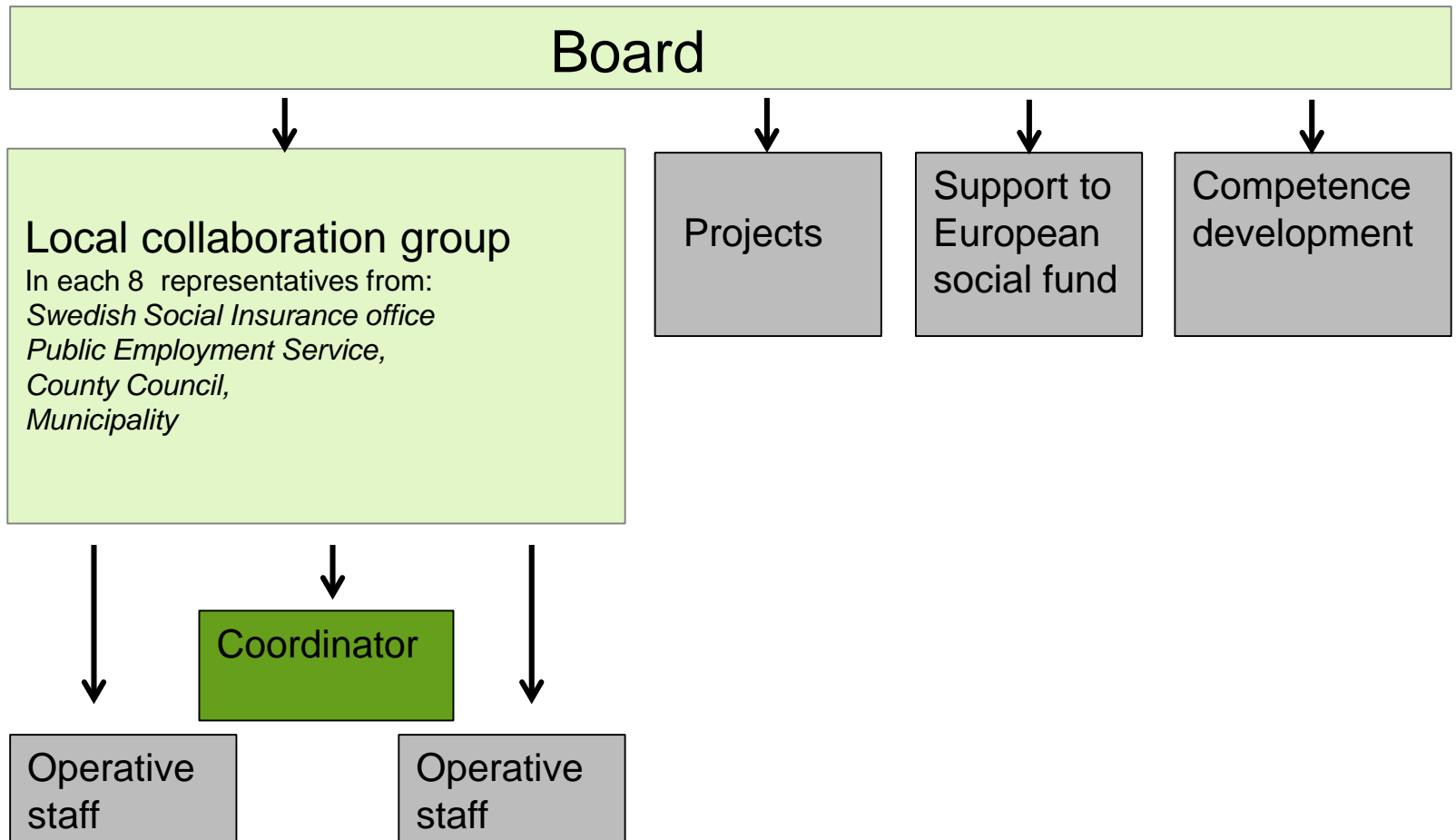
Structural collaboration



Fix a leaking tap so it doesn't drip



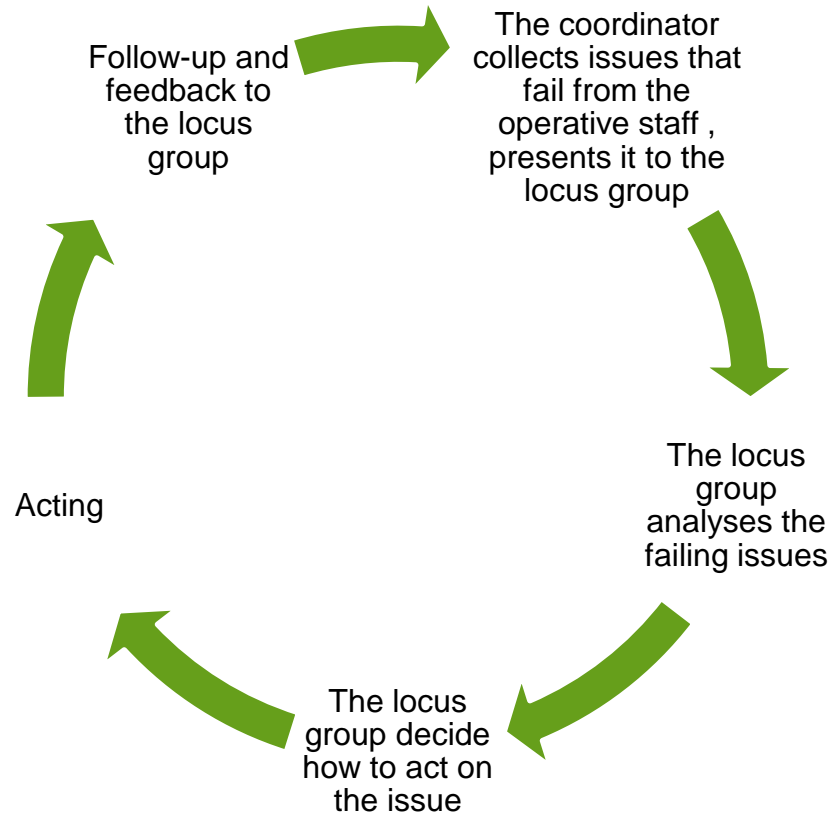
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# Purpose of local collaboration groups

- Work within ordinary system
- Find systematic structures that need to be developed/changed
- Support the ordinary operative staff when collaboration fails

# This is how it works



# Pros of the model

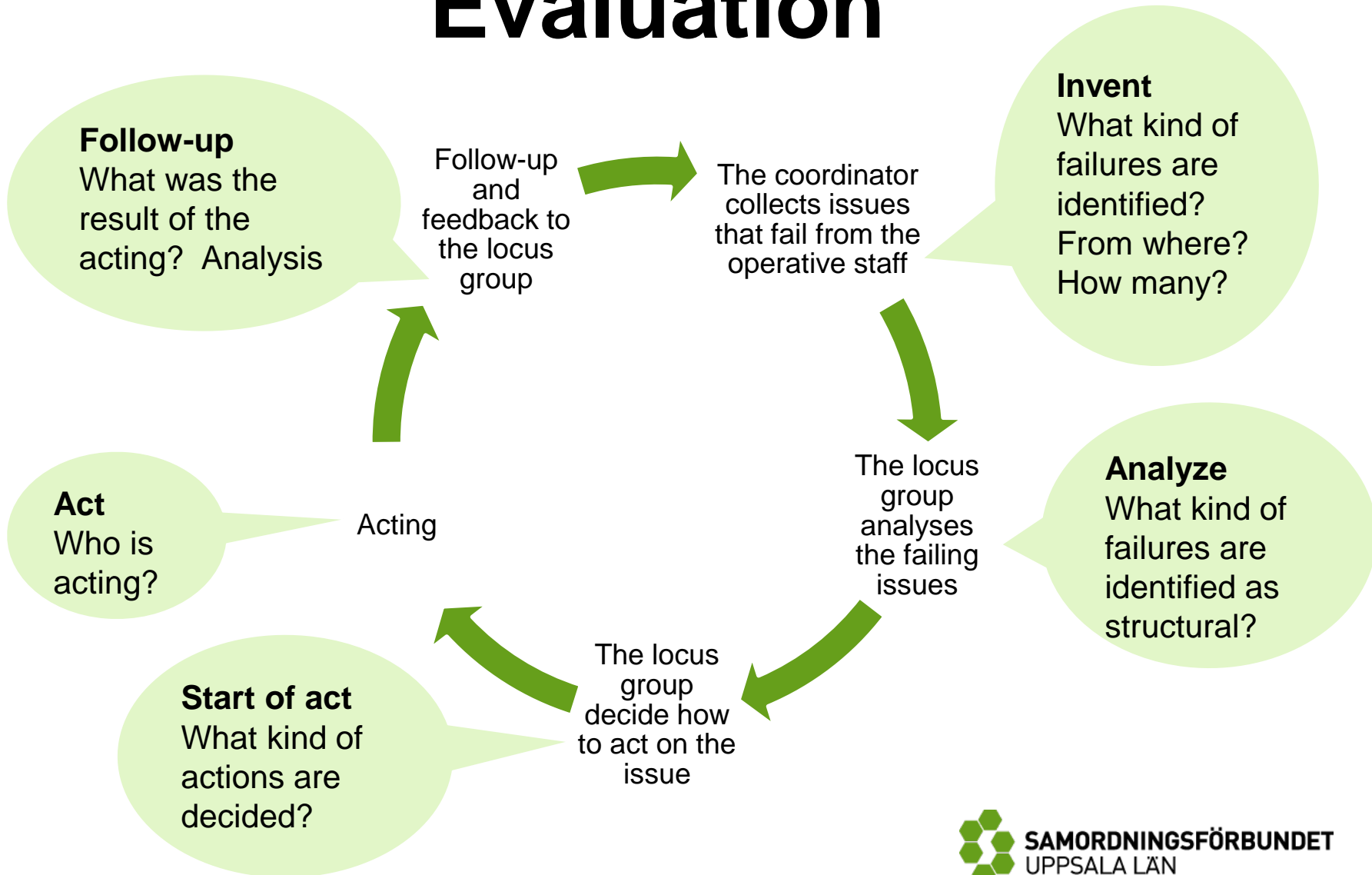
- If the structural level is reached/handled, longterm effects will be sustainable, for example different ways to work.
- The local collaboration group members are often leaders with a mandate which means that it would be possible to change malfunctioning structures.
- If changes at the structural level is successful it will be good for more than one individual.

# Challenges for the model

- Shared responsibility tends sometimes to be no ones responsibility
- Different needs from different organizations
- Prioritizing between structural levels

**Evaluation-** change perspective from individual results to structural results.

# Evaluation



# Focus for evaluation

- Process- does the process improve?
- Coordinator- What kind of issues are noticed- what kind of actions are taken?
- Operative staff – Does the individual reach work or come closer to work?



# Challenges

- There is a big focus on structural level- this means there is less focus on the results of the individual?
- How can we be sure this is good for the individual?

# Our assumptions concerning evaluation

- To develop collaboration between organisations is a process that takes time. Uppsala university helps us to evaluate, and we follow the process closely. "If the process is improved we also think this is good for the individuals"
- We can follow all the issues raised to the locus group and systematically collect how many issues, what kind of issues and what kind of issues are acted on. "If the issues are acted on this will have effects on ordinary structures and give long-term effects"

# Thank you !



# Focus of different ways to work with collaboration

	Projects	Local collaboration groups
Focus of method	On the individual	On the structures
Evaluation focus	% of Individuals back to work (objective)	How well does collaboration work (subjective)
Implementation	Seldom successful	Within ordinary structures
Leading the work	Project leader	The group together